



SANDCASTLE
HOMECARE



Hi there.

We are Sandcastle, and we specialize in providing in-home care with excellence. We do this through our extraordinary people who affect positive change for every family we serve.

We'd love to talk.

“Sandcastle has done everything we have asked for, and much more. They quickly earned my trust through consistency, communication, and kindheartedness. I’d recommend Sandcastle to anyone looking for care at home.”

- Mike, Client’s Grandson

Sandcastle was founded on one simple principle: care for others as though they are family



This isn't just about business for us. Delivering care for your loved ones is our passion.

Sandcastle was started after one family's experience in caring for their grandfather, and since then, we've operated on the principle that each client deserves to be cared for as though they are family. Having been through the search process before with our own loved ones, we understand how overwhelming and uncertain this can be for you and your family. This process is never easy or simple, but just remember: you and your loved ones are never alone.

Here at Sandcastle, our leadership team has over 125 years of combined care experience. It's what we do, and we absolutely love doing it. We look forward to the opportunity to share that passion with you and your loved ones.



**“The people at Sandcastle
are the best, and you will
never find a group as friendly
or passionate about helping
others. For me, communication
is incredibly important and with
Sandcastle, it doesn’t get much
better than them.”**

- Robin, Client’s Daughter

Our People.

Our people are the best in the business. But, wouldn't you expect us to say that?

The truth is, the Sandcastle team consists of many incredible individuals, each with their own personality and story.

Compassionate, high character people are our greatest asset, and we are fortunate to have assembled a tremendous team to meet every one of our client's needs.

Because we understand how diverse personalities can be, we've developed a holistic approach to the client-caregiver relationship plan to ensure that our clients are matched with their ideal caregiving option.

Each one of our caregivers are carefully vetted to ensure only the highest quality person delivers care to our clients.

Success
is only
achieved
when
value is
delivered
and trust
is earned.

Value is delivered when you and your family start to use the benefits of our care, and trust is earned after we deliver those benefits over and over again.

We care for each client as though they are our own family. We work to understand our clients' reality, align our care with their aspirations, and share in our clients' successes – so they know we're in this together.



Sandcastle Homecare assures quality of care with systematic quality assurance program that focuses on:

- On-going training of care givers utilizing classroom and one-on-one techniques.
- Specialized care plans tailored to meet each client's individual needs
- On-site visits to observe provided care
- Frequent communications with: the client, family members, and members of the care delivery team.

Frequency of follow up is something you should demand from your home care service. Here at Sandcastle, our case management team is constantly checking in with our clients and caregivers to ensure the highest quality of care is being provided.

Throughout our follow up interactions the most important thing we can do is **listen**. Upon fully understanding the needs of a client, our attention to detail ensures that each client receives the help and support they need to remain independent for as long as possible.



It's our passion that makes us *different*.



“From the moment I spoke with the Sandcastle team, I just felt better. They understood the situation I was in with my father and worked hard to gain our trust. My father and I couldn’t be happier with Sandcastle.

- Jennifer, Client’s Daughter

In our experience, there are few things in life we have complete control over.

Identifying these variables and learning how to master them is key.

Here at Sandcastle, we understand those variables and are constantly working towards perfecting them in order to order to provide you the highest quality care experience.

Our Pledge.

Simply put, if you want a partner who will go the extra mile for you and your loved ones, **choose Sandcastle.**

That is our pledge to you, and we expect you to hold us to that expectation.
Every time.



Now that you know us,
we'd love the opportunity
to get to know you better.

Let's talk.



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phone: 1.800.572.0135

lic. #299994354a

www.sandcastlehomecare.com